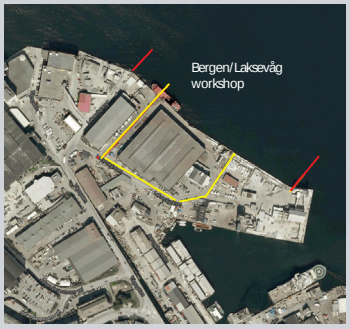
Fact Sheet

Your service quayside in Bergen, Norway

Customer support in Norway
Support, repair and overhaul of all Bergen engines equipment



Rolls Royce Bergen Engines facility at Laksevåg

Address:
Laksevågneset 12,
5160 Bergen, Norway
Office: +47 55 53 60 30
Email: service.bergen@rolls-royce.com

GPS coordinates

ISPS terminal name: LVN12

Port: Bergen
Longitude: 005° 17' 35" E
Latitude: 60° 23' 29" N

Contact person
Elizabeth Schive
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The facility is located on the south-west edge of the bay that marks the gateway into Bergen.

The service workshop consists of 2000 square meters of indoor workshop and storage space for your spare parts. It is located close to the Bergen Engines factory, ensuring close follow-up by our technicians and fast delivery of exchange parts.

Alongside the workshop is an ISPS* certified quayside (LVN12) equipped with onshore power supply for a better work environment (reduced noise levels), minimal emissions, and reduced fuel costs, as there is no need for operation of auxiliary engines during service work onboard. The quay is 250m long with a draft of 7 meters, facilitating access for the majority of our customers.

The facility is strategically located close to the Bergen city center. Laksevåg center can be reached with a five minutes walk, and offers a wide range of services, including groceries, bakeries, pharmacies and restaurants.

*International Ship and Port Facilities Security Code

Services offered at this facility:
Service support and workshop repair/overhaul for the full range of Bergen Engines products, including:

- Reception and mooring of the vessels.
- Provision of shore power and fresh water supply.
- Reception and storage (indoor/outdoor) of goods for the vessels.
- Handling of goods by forklifts.
- Provision of mobile cranes for loading/ unloading of equipment from the vessels.
- Cooperation with the vessel's agent and/or directly with the vessel's management, captain and crew.
- Waste disposal.

Fact Sheet

Workshop facts

- Workshop area: 2000 sq metres
- Workshop floor loading: 20T / sq metre
- Access via 1 of 2 gates: Height 8m and 5m, width 5m
- Well equipped with compressed air points and electrical current 400V / 230V
- 1 Gantry crane SWL 25T, span 15m
- 1 Gantry crane SWL 16T, span 15m
- 1 Gantry crane SWL 8T, span 15m
- Cherry picker lift 21,5 m outreach
- Under hook crane height: 8m
- Other equipment and services are available on request
- Quayside handling and storage area, 2500 sq metres
- An officially ISPS-Approved and registered quayside
- Quayside length: 250m
- Quayside draft: 7m
- Vessel protection: Yokohama fenders Ø 2.5m X 3m
- Quayside power:
  - Quayside transformer
  - 400V/2000A
  - 690/1420A
  - Normal current contacts 400V/63A, and 230V etc.
- Fresh water supply
- Distance from quayside to workshop: Less than 100m
- Handling achieved by 12T forklift. Including a hydraulically operated wagon for up to 50T loads

Rolls-Royce - a total solutions provider

At Rolls-Royce, we pride ourselves in our ability to work in partnership with our customers where we listen, establish requirements, and then offer service solutions to match. Our comprehensive menu of services is designed to accommodate different operational environments to offer varying support needs, and manage the balance between operational availability and cost. Supported by a strong global service network with 24/7 technical support and skilled workshop service team, create peace of mind by making Rolls-Royce your single point of contact.

Services – with you in mind

24/7 emergency number

Our technical support emergency line is available 24 hours a day, 7 days a week, to help with operational issues or answer any questions, whenever they arise.
Technical support + 47 915 87 241

Training and customer support

We are committed to provide the best in training and run a range of courses to ensure that ship engineering teams can maintain our products as designed.

Global service network

Our expanding service network now has over 50 service locations in 29 countries. Rolls-Royce is available in your time zone, with easy access to experienced service engineers and available spares.

Spares and service

Delivering genuine OEM spares to your vessel fast is key to our operations. Rolls-Royce will mobilise personnel and spares to get you quickly back into operation.
24/7 spare parts emergency number: +47 48 00 36 51

Service agreements

By being able to customise agreements to best suit your business operations and requirements, we enable our customers to budget and manage risk for the years ahead.

Upgrading solutions

With our continuous work on research and development, upgrading solutions are a cost effective way to enhance performance, reduce operating cost or manage obsolescence.

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Rolls-Royce

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